

Certified Web Browsers

Because of evolving technology, many customers' browsers are now forcing updates to the latest version using automatic downloads. The customer may not even be aware the browser has been updated. Additionally, FIS may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. One exception to this is Microsoft Internet Explorer which is made available in beta prior to general release.

Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Therefore, FIS will always support customers on the latest version of all identified supported browsers.

Browser Limitations

For maximum security, always use the latest browser version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by FIS.

Certified for Online Banking - November 2010

Operating System	Microsoft Internet Explorer®	Apple Inc. Safari®	Mozilla Firefox®	Google Chrome®
Windows® XP SP2	7.0, 8.0	N/A	3.6 and higher	6.0
Windows® Vista	7.0, 8.0	N/A	3.6 and higher	6.0
Mac OS X 10.4	N/A	4.0	3.6 and higher	6.0
Mac OS X 10.5	N/A	5.0	3.6 and higher	6.0

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Operating System	Microsoft Internet Explorer®	Apple Inc. Safari®	Mozilla Firefox®	Google Chrome®
Windows® XP SP2	7-8	5.x	5.x	12.x
Windows® Vista	7 or higher	5.x	5.x	12.x
Windows® 7	8 or higher	5.x	5.x	12.x
Mac OS X 10.5 (Leopard™)	N/A	5.x	5.x	12.x
Mac OS X 10.6 (Snow Leopard™)	N/A	5.x	5.x	12.x

Note: Cookies and JavaScript must be enabled.

Other browsers and operating systems may be used; however, they are not supported by FIS and some features may not function properly. For maximum security, always use the latest version of a browser. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by FIS.